

One Stop Career Link Center

Participants Served:
3,000 - light
400 - intensive

Annual Budget:
\$1.5 million

Year Started:
2008



Purpose: To provide job seekers with employment related assistance.

Desired outcomes: To increase employment, job retention, earnings and career advancement for low-income adults and dislocated workers.

Key components: **Light Touch:** The One Stop Career Link Center is funded by the Workforce Investment Act (WIA) through the Department of Economic and Workforce Development. The purpose of the center is to offer residents of San Francisco a place where they can receive basic employment assistance. Customers have access to computers, phones, fax machines and copiers provided to assist them with their self directed

job search. In addition, the center offers various employment related workshops, GED Prep, and supportive services for the ex-Offender and homeless populations.

Intensive Touch: The Workforce Investment Act (WIA) program offers intensive job search services including comprehensive assessments, development of an individual career plan and counseling and career planning. The WIA Business Services team works with the employment inventory of our participants to determine employers to target and engage. Participants also have access to Training services which can include both occupational training and basic skills training.