

Computer Skills Training

**Participants
Served:** 80

**Annual
Budget:**
\$226,498

Year Started:
2008



Purpose: To bridge the digital divide by providing computer skills training, IT industry work-based learning opportunities and refurbished computers to individuals.

Desired outcomes: Participants prepared for Internet and Computing Core Certification (IC3) through an intermediate computer skills training course. Transitional employees combine this training course and work-based learning within ReCompute recycling and reuse operations. Participants prepared for A+ certification, the industry standard for computer support technicians, through an advanced PC technician training class.

Key components: The intermediate computer skills training includes 240 hours of classroom based instruction for first time computer users taught by a Goodwill instructor. Students learn basic Office applications, Email and Internet navigation along with professional development skills woven into the curriculum. The advanced PC technician training is 330 hours of classroom and lab, taught by the Stride Center. These students are also offered a 120-hour paid internship opportunity within Goodwill or external business partners. Professional development skills are woven into the curriculum and students are provided career-readiness support.